

RACK SERVERS - KIOSKS - TRADE SHOWS - LEASE END RETURNS - REVERSE LOGISTICS - HOME DELIVERY

## Key Benefits

**Visibility-** FSP provides a higher level of visibility with our online real time tracking and immediate access to recovered asset information detailing tag numbers and specific condition of all equipment.

**Communication-** FSP communicates at every step of the return process with email, calls, EDI and automated reports to the shipper and our customer keeping all involved informed in a timely fashion.

**Coordination-** FSP coordinates closely with the shipper and our customer beginning with a booking confirmation and emailed site survey including a pre-filled in expected asset recovery list to ensure a smooth hassle free customer experience.

**Security-** Qualified Packing Practices, Secure Transportation in our closed network, and On-site Data Destruction ensure all equipment is delivered safely to their destination.

**Environmental Compliance-** Certified recycling and certified destruction of your end of life cycle electronic equipment using our environmentally compliant and convenient services.

*Make your reverse logistics easy, convenient, and consistent for you and your customers. FSP has 20 years of success providing a complete range of standard and customized returns services to meet your specific needs.*

### FSP Specializes in Solutions for Complex Logistics

#### ⚡ REVERSE LOGISTICS

Online and EDI scheduling, pick up appointment is immediately scheduled, pre-call and site survey performed, qualified packing practices employed, equipment safely returned to the appropriate depots as requested.

#### ⚡ LEASE END RETURNS & ASSET RECOVERY

FSP provides the tools necessary to effectively manage the end of lease process. We schedule the pick up appointment immediately per request, pre-call and site survey performed, record asset tags and condition, provide data destruction, and send EDI with the recovered assets information to automate the lease close out process.

#### ⚡ DEMO & EVALUATION PROGRAM RETURNS

FSP offers convenient, easy to schedule pick up of Demo or Evaluation Program equipment. Booking is scheduled with outbound shipment or ad hoc. Pick up appointment is immediately scheduled when, pre-call and site survey performed, equipment safely returned to the appropriate depots as requested.

#### ⚡ ELECTRONIC RECYCLING & DISPOSAL

FSP's secure transportation delivers your used equipment for certified recycling or destruction.



#### Contact Us

For information specific to your exact shipping needs call  
(800) 562 - 9915 x 6145  
or email [quotes@shipfsp.com](mailto:quotes@shipfsp.com)